

# ALBUQUERQUE FIRE RESCUE

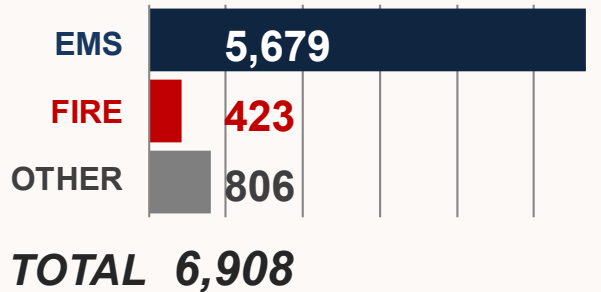
MONTHLY INFORMATIONAL REPORT



SEPTEMBER 2020

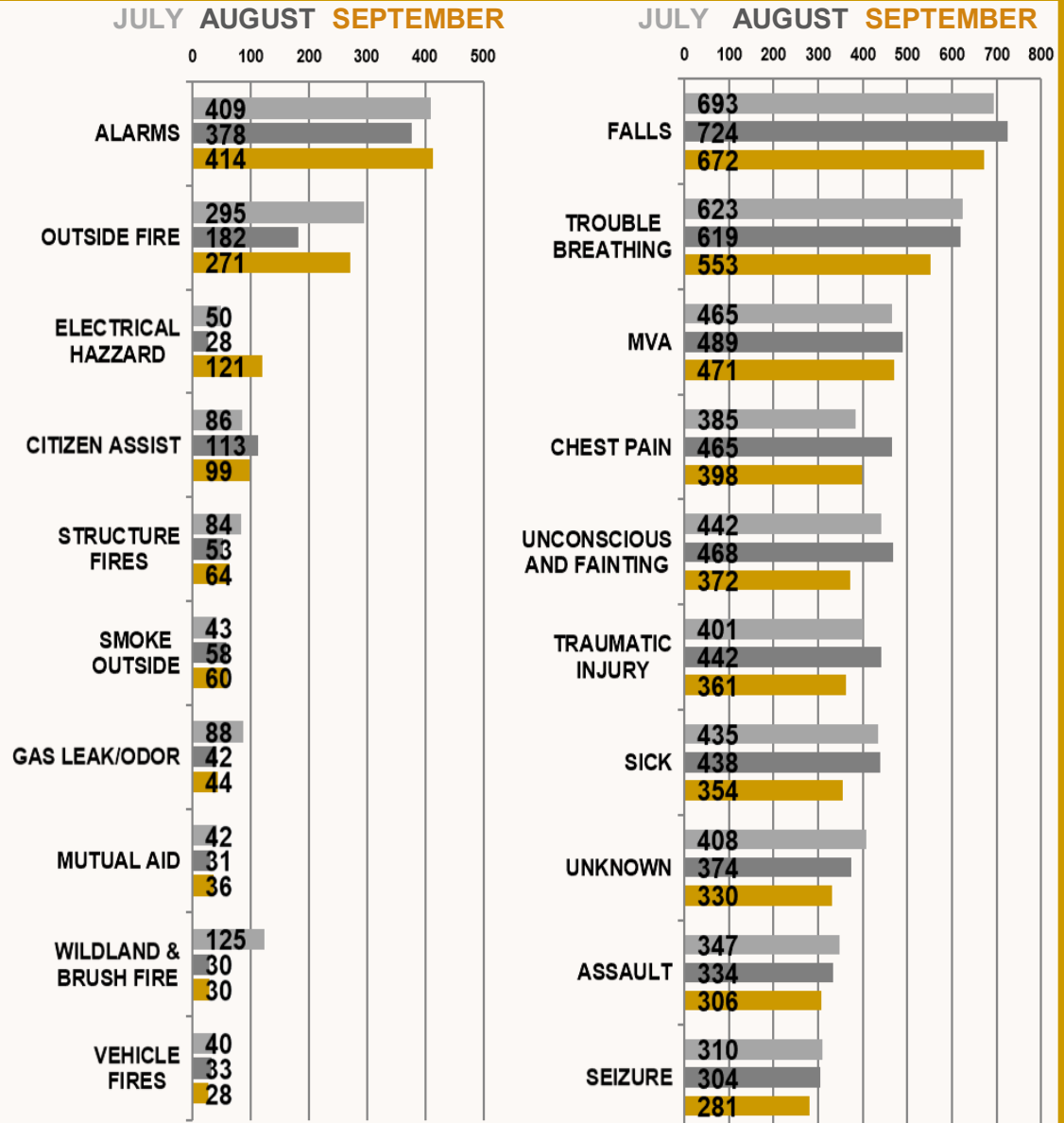
ONE ALBUQUERQUE

## SEPTEMBER CALLS



## TOP 5 NON-MEDICAL CALLS

## TOP 10 MEDICAL



## EMS STATISTICS & RESPONSE BY CODE

TOTAL CARDIAC ARRESTS WITH CPR	44	* ALPHA	1,355
ROSC PRIOR TO TRANSPORT	14	BRAVO	1,540
AAS RIDE IN ASSISTS	141	CHARLIE	1,350
<b>AFR TRANSPORTS</b>	17	DELTA	1,271
BARIATRIC UNIT	0	ECHO	104
COA EMP. / FAMILY	6	OMEGA	59
DELAY OF AAS	9	<b>TOTAL MEDICAL CALLS</b>	<b>5,679</b>
BLS UNITS	0		
OTHER	2		
CPAP ADMINISTRATION	17		
		*ALPHA - ECHO	
		MINOR - EMERGENT	
		OMEGA	
		NON PRIORITY	
<b>IO ATTEMPTS</b>			
SUCCESSFUL	39		
UNSUCCESSFUL	2		
<b>LUCAS DEVICE ADMINISTRATION</b>	38		

# ALBUQUERQUE FIRE RESCUE RESPONSE TIMES SEPTEMBER 2020

## Structure Fire Responses

	Jul-20	Aug-20	Sep-20	2020 Average
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	2:04	2:18	2:12	2:11
Turnout Time (Day)	1:02	0:57	1:07	1:02
Turnout Time (Night)	1:36	1:37	1:48	1:40
Travel Time (1st Engine arrives)	3:51	4:02	3:45	3:52
Travel Time (Balance of assignment arrives)	7:31	7:11	8:14	7:38

## ALS Incident Responses

	Jul-20	Aug-20	Sep-20	2020 Average
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	2:06	2:12	2:11	2:09
Turnout Time (Day)	1:19	1:18	1:19	1:18
Turnout Time (Night)	2:00	2:03	2:10	2:04
Travel Time (1st BLS unit arrives)	4:28	4:31	4:27	4:28
Travel Time (1st ALS unit arrives)	5:06	5:04	4:59	5:03

## Bravo Incident Responses

	Jul-20	Aug-20	Sep-20	2020 Average
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	1:54	1:58	2:01	1:57
Turnout Time (Day)	1:17	1:18	1:14	1:16
Turnout Time (Night)	1:57	2:01	1:55	1:57
Travel Time (1st BLS unit arrives)	5:27	5:22	5:20	5:23

## Alpha Incident Responses

	Jul-20	Aug-20	Sep-20	2020 Average
Alarm Answering Time	0:05	0:06	0:05	0:05
Alarm Process Times	2:07	2:12	2:12	2:10
Turnout Time (Day)	1:17	1:21	1:20	1:19
Turnout Time (Night)	2:02	2:04	2:08	2:04
Travel Time (1st unit arrives)	6:17	6:08	6:07	6:10



### ALARM PROCESS TIMES

The time from when a 911 call is received until information is gathered and the call is dispatched.

### TURNOUT TIME

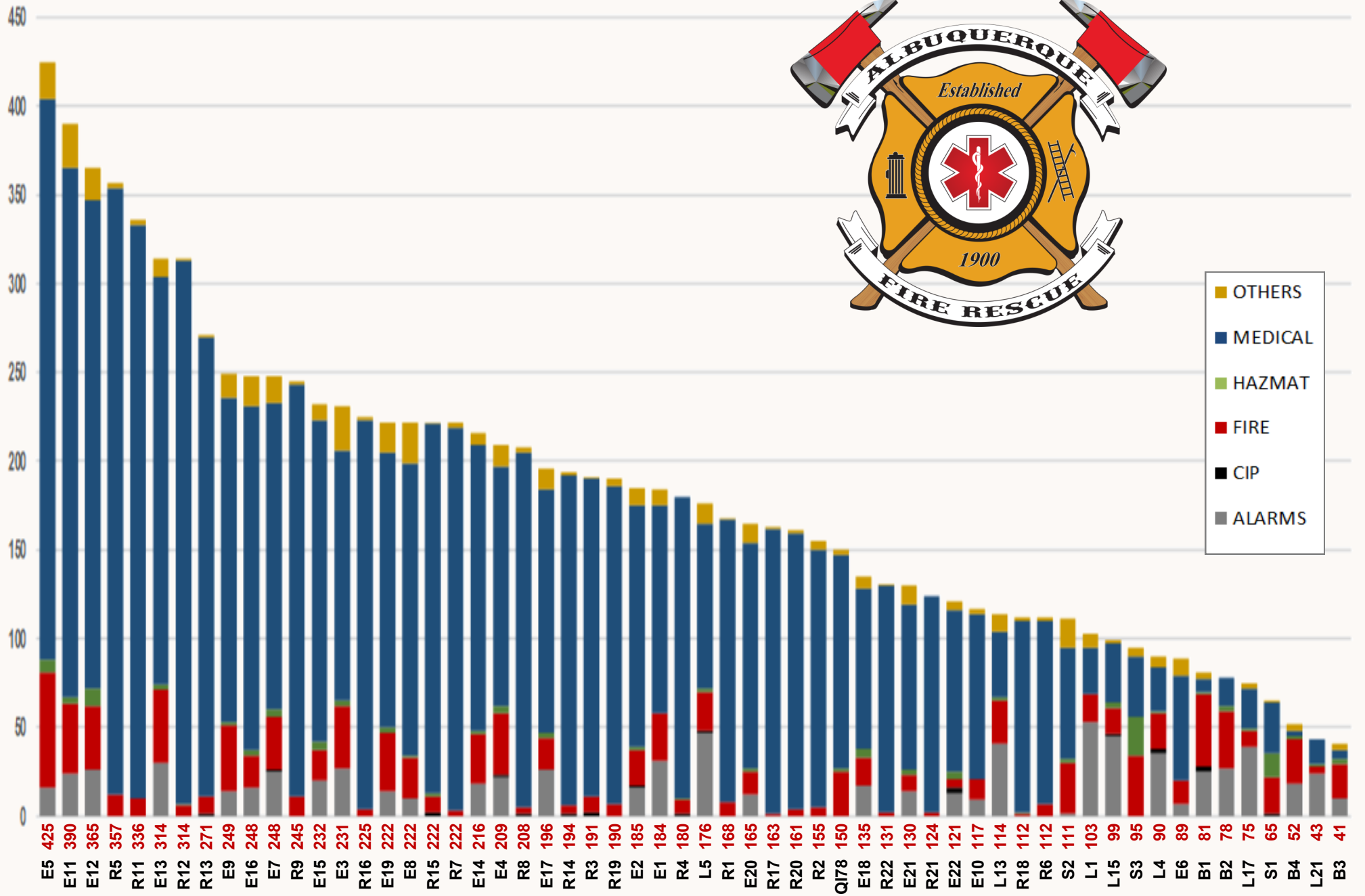
The time a station is alerted until the apparatus is en route.

### TRAVEL TIME

The time from apparatus en route to arrival at the incident.



# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES SEPTEMBER 2020

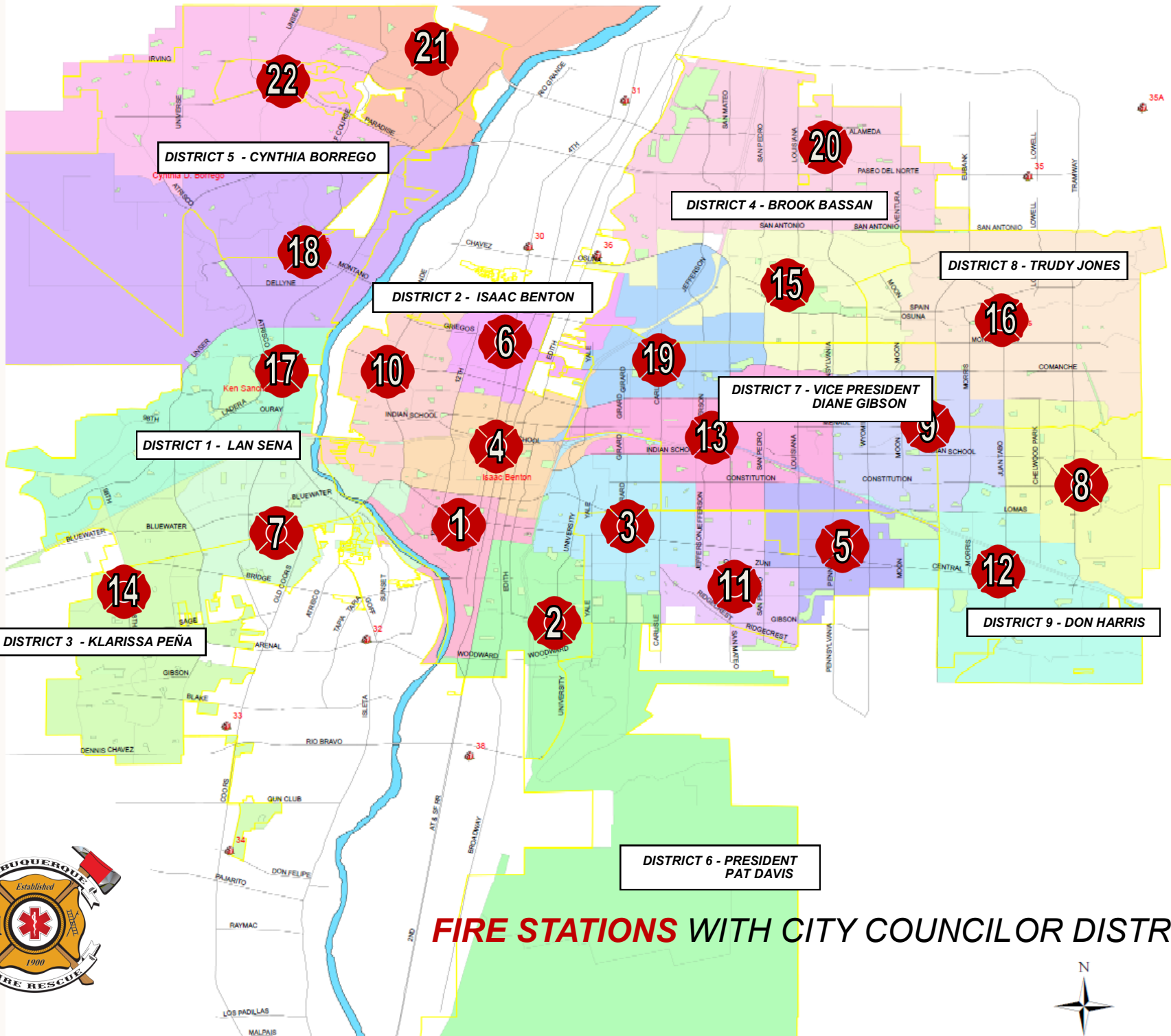


TOTAL INCIDENTS PER UNIT

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# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES SEPTEMBER 2020

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL		ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	16	0	65	7	316	21	425	R1	0	0	8	0	159	1	168
E11	24	0	39	4	298	25	390	E20	12	0	13	2	127	11	165
E12	26	0	36	10	275	18	365	R17	0	0	1	0	161	1	163
R5	0	0	12	0	342	3	357	R20	0	0	4	0	155	2	161
R11	0	0	10	0	323	3	336	R2	0	0	5	0	145	5	155
E13	30	0	41	3	230	10	314	QI78	0	0	25	2	120	3	150
R12	0	0	6	1	306	1	314	E18	17	0	16	5	90	7	135
R13	0	1	10	0	259	1	271	R22	0	0	2	0	128	1	131
E9	14	0	37	2	183	13	249	E21	14	0	9	3	93	11	130
E16	16	0	18	3	194	17	248	R21	0	0	2	0	122	0	124
E7	25	1	30	4	173	15	248	E22	13	3	5	4	91	5	121
R9	0	0	11	0	232	2	245	E10	9	0	12	0	93	3	117
E15	20	0	17	5	181	9	232	L13	41	0	24	2	37	10	114
E3	27	0	35	3	141	25	231	R18	0	0	1	1	108	2	112
R16	0	0	4	0	219	2	225	R6	0	0	7	0	103	2	112
E19	14	0	33	3	155	17	222	S2	1	0	29	2	63	16	111
E8	10	0	23	1	165	23	222	L1	53	0	16	0	26	8	103
R15	0	2	9	2	208	1	222	L15	45	1	15	3	33	2	99
R7	0	0	3	0	216	3	222	S3	0	0	34	22	34	5	95
E14	18	0	28	2	161	7	216	L4	35	3	20	1	25	6	90
E4	22	1	35	4	135	12	209	E6	7	0	13	0	59	10	89
R8	0	1	4	0	200	3	208	B1	25	3	41	1	7	4	81
E17	26	0	18	3	137	12	196	B2	27	0	32	3	16	0	78
R14	0	1	5	0	186	2	194	L17	39	0	9	1	23	3	75
R3	0	2	9	0	179	1	191	S1	0	1	21	13	29	1	65
R19	0	0	7	0	179	4	190	B4	18	0	25	2	3	4	52
E2	16	1	20	2	136	10	185	L21	24	0	4	1	14	0	43
E1	31	0	27	0	117	9	184	B3	10	0	19	3	5	4	41
R4	0	1	8	1	170	0	180								
L5	47	1	22	2	93	11	176								





## SIGNIFICANT EVENT ALERTS

These events are activated by the AFR Dispatch Center as a "Significant Event" and emailed to media and specific AFR members but does not include all responses by AFR to emergency calls.

**9/2 - Mobile Home Fire:** AFR was dispatched to 6000 block of 2nd St NW in fire district BCFD 36 for reports of a mobile home fire. Bernalillo County Fire Rescue was also dispatched due to a Automatic Aid Agreement between the two departments. Fire crews from BCFD arrived on scene and initially reported a working structure fire with smoke and flames coming from the front of the mobile home. AFR crews arrived on scene shortly after and assisted with interior fire suppression and simultaneous search of the home. One person, who was later determined to be the home owner, was found unconscious and was rescued from the home. He was treated for severe smoke inhalation injuries by AFR, BCFD and Albuquerque Ambulance crews that were on scene and was transported to a local hospital. It was determined later that he had succumbed to his injuries as a result of the fire. Fire crews on scene were able to extinguish the fire preventing it from spreading to nearby mobile homes. Fire investigators determined that the point of origin of the fire was from the front bedroom but the exact cause was undermined. There were no injuries to firefighters.

**9/3 - Apartment Fire:** AFR crews responded to a residential duplex fire on the 300 block of Monroe NE in fire district 11. The fire appeared to have started in the crawl space and moved into the walls. Firefighters quickly made entry and extinguished the flames. The occupant was displaced temporarily. No injuries to firefighters or civilians were reported.

**9/5 - Apartment Fire:** Fire crews responded to a two story single unit apartment at 1100 block of Los Tomases Dr NW in fire district 4. Upon arrival, they found a working fire in a storage room. The fire was quickly knocked down and extinguished with no involvement to the living area. The building is currently vacant.

**9/6 - Residential Fire:** AFR responded to a one story residential townhouse on the 6400 block of Monte Serrano Rd NE in fire district 16. Firefighters made entry and contained the blaze to the back porch just as it was about to enter the home.

**9/9 - Commercial Structure Fire:** AFR crews were dispatched to a single story structure fire on the 1800 block of Central SW in fire district 1. AFR crews arrived to find smoke coming from the roof of the building and declared it to be a defensive fire. Crews contained the fire to the primary structure. There were no reported injuries.

**9/13 - Residential Fire:** AFR was dispatched to a detached garage/pool house at 4217 Indian Springs drive NE in fire district 15. Units reported the structure was fully involved and quickly extinguished the fire containing it to the building of origin. One civilian sustained a minor burn injury, and was treated on scene. There were no injuries to firefighters. The fire was ruled accidental.



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**9/15 - Apartment Fire:** AFR responded to the 4000 block of Montgomery Blvd. NE in fire district 19 to find a light haze coming from an outside storage area located on the property. Upon further investigation, fire crews found a smoldering door connected to one of the storage units. There was no visible flame or fire. The door was taken off and properly disposed of. With the exception of the door, there was no further damage done to the storage unit.

**9/17 - Structure Collapse:** AFR responded to a vacant lot located near Moon St. and Susan Ave. SE in fire district 12 for reports of a structure fire. Units arrived on scene within minutes to find heavy smoke and flames coming from a large rubbish pile on the property. The vacant lot was approximately 4 acres and was parceled off with chain link fence. This made gaining access to fire difficult for firefighters. Crews set up the aerial ladder and fought the fire. There was a single wide trailer on the premises that was vacant and untouched by the fire. The property had already been deemed substandard according to code enforcement. The fire took crews approximately 30 minutes to completely extinguish. There were no injuries reported.

**9/21 - Residential Fire:** AFR and BCFD responded to 7609 Autumn Sky Rd SW in fire district BCFD 33 for a single story residential structure fire. BCFD Battalion 8 arrived on scene and reported heavy smoke and flames coming from the garage of a single story home. AFR Engine 14 and Rescue 14 arrived on scene and performed simultaneous fire suppression and secured the utilities while BCFD Rescue 33 conducted a primary search of the home. The home occupants were outside of the home upon arrival of fire crews. Ladder 4 performed ventilation and a secondary search was completed to ensure all occupants were out and safe. Fire crews were able to get the fire under control and prevent the fire from spreading to nearby homes. One neighbor was treated for smoke inhalation.

**9/29 - Outside Commercial Fire:** AFR and BCFD were dispatched to 5131 Edith Blvd. NE for reports of an outside fire at Friedman Recycling. The first arriving units found heavy flames coming from several bales of recycled cardboard and plastics. Fire suppression systems within the facility were already activated and flowing water from two deck mounted nozzles installed on the facility building. Trucks from both agencies were quickly positioned to perform a defensive attack. A second alarm was dispatched resulting in a total of 21 fire apparatus assigned to the incident. Support from Kirtland Air Force Base was called to supply their Airport Rescue Fire Fighting apparatus that applied a fire suppressant foam agent, significantly controlling the fire after nearly two hours of constant water streams from the other units. All occupants were evacuated early and there were no injuries reported. The fire was contained to the exterior storage yard without damage to the structure thanks to the coordinated effort of all agencies involved. The cause is still under investigation.



# COMMUNITY RISK REDUCTION

## BUILDING A SAFER COMMUNITY THROUGH EDUCATION AND ENGAGEMENT



1



3



2



4

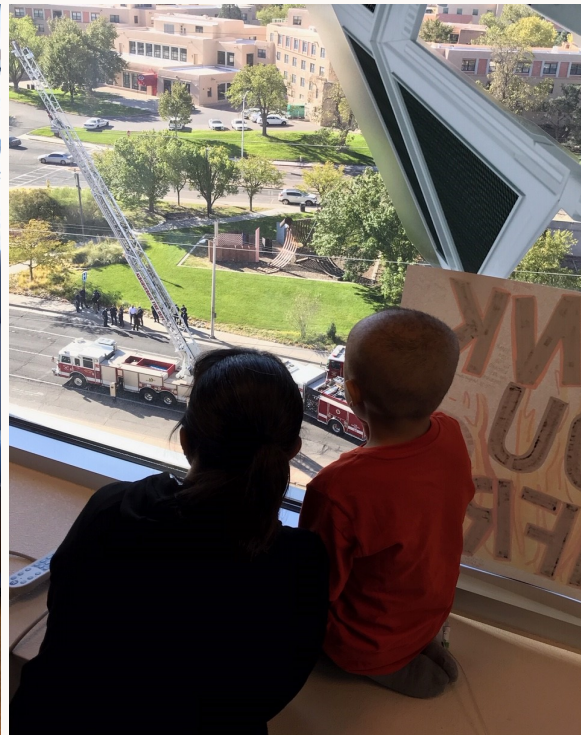
1. Several AFR members participated in Peer Support training that helps those in public service have easy access to social and practical support as well as connections to resources for mental health.
2. Lt. Miguel Tittmann and Lt. Bryan Breeswine hosted a live podcast/telethon for this year's MDA Virtual Fill the Boot event. Although donations were significantly lower due to COVID-19 complications, their efforts helped raise thousands of dollars towards this great cause.
3. Deputy Chief Mowery speaks at a press conference highlighting the multimillion dollar state funding that will replace outdated radio equipment and infrastructure. AFR has already begun replacing equipment that will dramatically improve reliability and performance.
4. The 3M Scott Firefighter Combat Challenge Competition visited the AFR Training Academy this year allowing our firefighters to compete against one another and even included a "Chief's Run" event where our higher ranking members proved they are still in excellent condition!



## AFR Visit to UNMH Pediatrics

September is **Childhood Cancer Awareness Month** and members of AFR and IAFF Local 244 were excited to participate again. The fundraising campaign raised \$4500.00 for the UNM Pediatric Hematology/Oncology Program and a special visit to the hospital was a huge success. The Public Affairs Office worked with several members of AFR to create a social media video with positive messages for children and their families dealing with a cancer diagnosis to watch and know we are thinking about them. Kids from all of UNM'S pediatric clinics were visited by Sparky the Fire Dog with Driver Dave La Cour operating the suit. Members from AFR held signs with positive messages that were later signed by our firefighters to be displayed inside of the children's hospital rooms. One of the parents said her son has not smiled since being admitted and that all changed when Sparky and his firefighter friends showed up! The FMO Office was also able to supply a remote control fire hydrant and remote Jeep Power Wheel driven by a small animatronic Sparky the Fire Dog.

Thank you to everyone that supported this campaign by purchasing the commemorative merchandise and participating in these events!



## AFR 9/11 Memorial Stair Climb

The 2020 9/11 Memorial Stair Climb was a little different this year due to COVID-19 restrictions. A maximum of 25 firefighters were allowed to participate and were broken into small groups as they climbed the 22 flights of the U.S. Eagle building, the tallest building in New Mexico, a total of five times. Participants were required to use their face piece with respirators or on air. This made the climb even more difficult but did not stop the entire group from finishing strong.

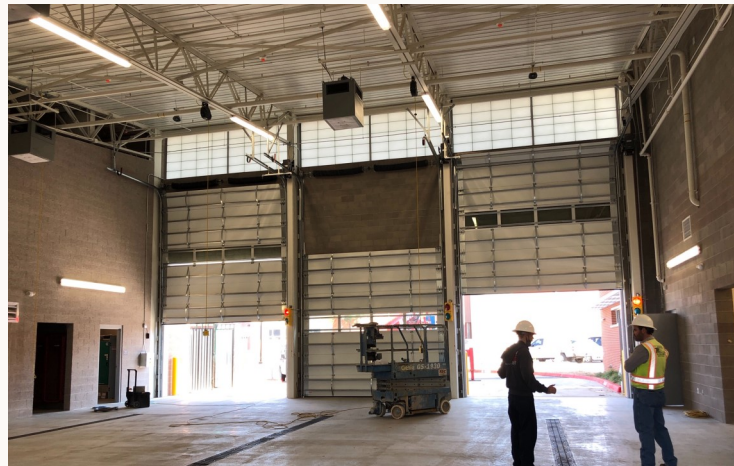
Making this event even more special was a beautiful bronze plaque procured by AFR that commemorates 9/11 and the memorial climb that was started on 9/11/2003 here in Albuquerque by four of AFR's own members that include Capt. Ray Elks, retired Lt. Chuck Cogburn, Lt. Brian Barnes and Lt. James Perez. This plaque was installed recently inside the stairwell of the U.S. Eagle building on the 22nd floor.

Following the stair climb, a memorial service was held at Civic Plaza to include Mayor Tim Keller, AFD Retirees Association, APD and a live stream from Gov. Lujan Grisham.



# ALBUQUERQUE FIRE RESCUE STATION 9 UPDATE

- Building inspections complete.
- Outside signage installed.
- 1 % for the Arts art project installed.
- Gate installed.
- Bathrooms complete.
- Kitchen is being finished.
- Cascade system installed.
- Temporary Certificate of Occupancy issued.
- Final walk through and punch lists are being completed.
- Move in date is scheduled for October 22, 2020.



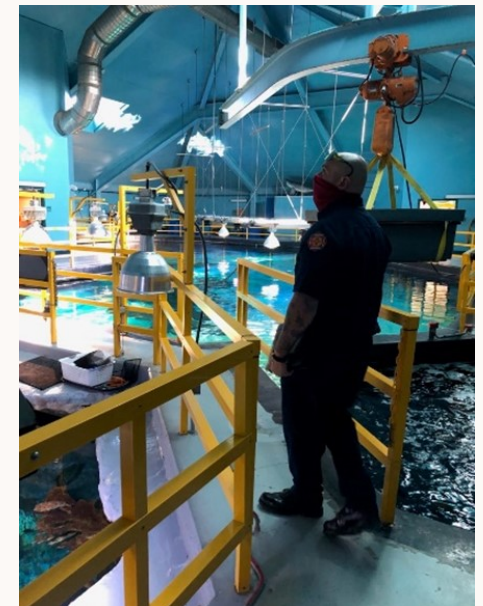
## FIRE MARSHAL'S OFFICE

### FIRE INSPECTIONS

- Inspections- 486
- COVID Educational Interactions- 90
- The Fire Marshal's Office would like to say farewell and congratulations to Captain Vince Mowery. We are proud to announce that Lieutenant Carlos Aragon has filled the vacancy. Lt. Aragon has been a member of AFR for over 16 years and will be a welcomed addition to our office.
- With the delayed opening of Albuquerque Public Schools, the City of Albuquerque is opening Community Centers for children to attend during the day. FMO has been working with the centers' Deputy Director to inspect each location to ensure they are up to code and safe for our children. Utilizing all of our inspectors in their assigned districts, FMO quickly and efficiently accomplished this task.
- Bernalillo County's Security Manager reached out to FMO to assign temporary occupant loads to each of the City's polling sites with the upcoming election. With our entire office working together, we provided them this information in a brief period.
- September was the National Children's Cancer Awareness month. FMO, along with Chief Dow, visited the UNMH's Children's Unit with Sparky and Hydro. Sparky, who is always the fan-favorite, interacted with all the children and staff. He talked with everyone and put a smile on every face. Hydro, our remote-control fire hydrant, was also a big hit. With his lit-up eyes and his siren, he was spinning circles and dancing around the children and staff.

### PLANS CHECKING

- Total Inspection – 73
- Total Plans Reviewed - 127
- Out Door Dining
  - \* With the temperatures starting to drop, we are receiving many questions regarding the Outdoor dining permits. Restaurants will be allowed to put walls in their tents and reduce the occupant loads to 25%. They must follow the Covid-19 guidelines set forth by the Governor's office for indoor dining. They must also follow all FMO guidelines for tents, NO heaters with open flames, NO propane heaters, must have Emergency EXIT signs up. They are allowed to pipe in heat from a propane heater or another heating device as long as it's outside the tent.
- Plans Checking Larger projects
  - \* Bio Park 2601 Central Ave NW, (Total Sq. ft - 89,391). Passed Final inspection
  - \* Nuevo Atrisco Apartments 201 Unser, (Total Sq. ft 108,000). Passed Final Inspection
  - \* Overture 6501 Palomas, (Total Sq. ft 54,000). Passed Final Inspection.



*Performing inspections at the Bio Park.*

# AFR DIVISION UPDATES

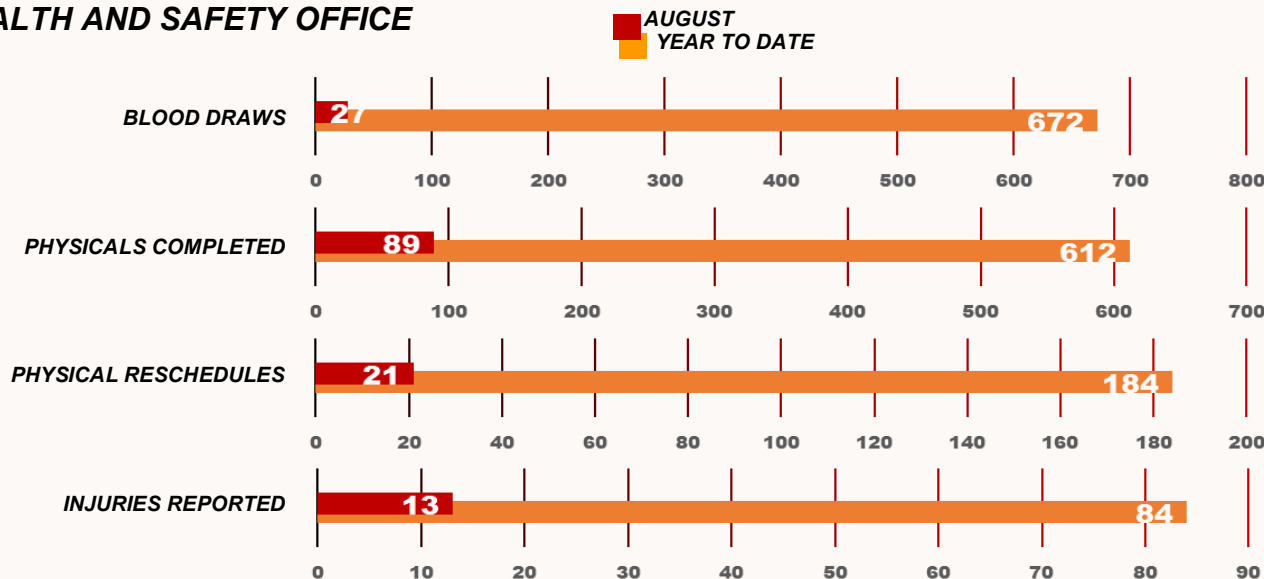
## ADAPT

- ADAPT has 60 properties formally brought into the program, 23 cleared from the program, and 37 are still in the program at different stages. ADAPT continuously monitors the properties that are in the program to track their compliance with the Nuisance Abatement Agreement.
- There are 56 properties on the Structurally Compromised list. No new properties were added to the list. The list is in Target Solutions file center under the FMO > ADAPT tab.
- ADAPT's Crime Only Properties Program is up and running. APD CPTED's were provided a list of properties in their area with high amounts of APD calls for service. They are researching the APD reports on the property for the past year to determine if they qualify for the program.

## FIRE INVESTIGATIONS DIVISION

- The Youth Fire Awareness Program (YFAP) was very busy during September. Our Division screened new children and worked with the Fire Marshals Office to conduct follow up education with current participants already in the program. The children's education is our primary objective and where we feel the most significant impact is made.
- Lt. Schuetze assisted APD in executing a search warrant for a vehicle that was involved in a double homicide and Arson. Although there was excessive fire damage, some valuable evidence was still able to be collected.
- Engine 14 responded to multiple bush/grass fires at a park within their district. After Engine 14 noticed a pattern of suspicious fires, Engine 14 notified our office with pertinent information. By canvassing the area and working with residents, we were able to identify a few possible suspects. Investigators worked with APD to get a Real-Time Crime Center trailer camera placed in the park and requested that all homeowners with "Ring" doorbells or security cameras retain the area's footage. This investigation is still ongoing.

## HUMAN RESOURCES HEALTH AND SAFETY OFFICE



## ADAPT STATISTICS SEPTEMBER 2020

PRELIMINARY INSPECTIONS	51
IDENTIFICATION	31
NOTIFICATION	1
COMPLIANCE	4
REFERRED	126
MONITORING	33
CLEARED	168
<b>TOTAL</b>	<b>414</b>

## FIRE INVESTIGATIONS 2020

NATURAL	0
ACCIDENTAL	1
UNDETERMINED	23
3 CASES WERE EXCEPTIONALLY CLEARED	
INCINDIARY	10
<b>TOTAL</b>	<b>5</b>
CLEARANCE RATE IS 30%	
YTD EXCEPTIONAL CLEARANCE RATE OF 27.6%, FBI NATIONAL AVERAGE FROM 2018, 16.5%.	



## FIREFIGHTER INJURIES

AND HOW TO AVOID THEM

### MOST COMMON INJURIES INCLUDE

- Overexertion
- Accidental Falls, Slips and Trips On Scene
- Harmful Substance Exposure at a Fire
- Emergency Response Transportation Accident
- Violent Injuries by People or Pets at an Incident



### 5 KEYS TO INJURY AVOIDANCE

- **STRETCH:** Incorporate this prior to any strenuous activity such as PT, hydrant inspections or drills.
- **BE PROACTIVE:** Taylor your workouts to address weaker areas like knees and shoulders.
- **CORE STRENGTH:** A strong core can help reduce back injuries.
- **FUNCTIONAL EXERCISES:** Incorporate exercises that mimic job related movements such as crawling, carrying, twisting, dragging and stepping.
- **MAINTAIN GOOD POSTURE:** Correct alignment significantly reduces shoulder, neck and back injuries.

### ALBUQUERQUE FIRE RESCUE INJURIES

	2015	2016	2017	2018	2019	2020 YTD
Emergency Response	35	20	23	30	33	25
Training	19	11	12	16	11	7
Blunt/Combustion	3	5	4	0	7	7
Burn	0	1	2	2	6	0
Cut/Laceration	9	5	5	7	10	5
Dermatologic/Skin	0	0	0	1	1	1
Fracture/Break	4	3	0	2	3	2
Hemia	3	1	3	0	1	0
Illness - Other	10	2	5	6	6	15
Inhalation	0	0	0	0	2	0
Injury - Other	2	0	1	7	7	3
Overexertion	2	5	2	0	3	0
Puncture In Eye	3	0	0	1	1	0
Puncture	3	0	4	1	2	1
Strain/Sprain	3	1	0	2	0	1
Striking	3	2	4	1	1	2
Strain/Sprain	30	24	31	48	30	34
Total Injuries	74	59	64	79	80	71



SCAN TO VISIT FIREHOUSE.COM  
AND LEARN MORE ABOUT INJURY AVOIDANCE.

A MESSAGE FROM THE AFR  
SAFETY DIVISION

# AFR DIVISION UPDATES

## **PAO OFFICE**

### **Public Information Officer**

- Planned/coordinated 9/11 Memorial Stair Climb and Ceremony including film/photography with video and social media posts.
- Coordinated Childhood Cancer Awareness Campaign and UNM Hospital Visit including video and social media posts.
- Worked with COA for “Updated Communications” press conference.

### **Social Media**

IG Posts - 19

Twitter Post - 19

Facebook Posts - 24

### **Digital Media**

- Web Site Recruitment updated
- Social Media Post across all platforms

### **Meetings**

- Social Media Policy
- 911 Stair Climb
- AFR Station Visits on current issues and resources available
- CABQ All hands marketing meeting

### **News Events**

- 911 Communication System
- Childhood Cancer UNMH visit
- CABQ 911 ceremony

### **PAO Office**

- New Rescue 9 push in
- New Rescue 3 Push in
- PEER Support training

### **PAO Office**

- Office completed

### **Recruitment**

- 97<sup>th</sup> Cadet class
  - \* \$15k Paramedic Bonus
- Hand Shake Virtual career

- 108 Online letters of interests

### **CRR App**

- NM Statute App for FMO
- 2976 Total Inspections entered (Since 3/30/20)

### **COVID -19**

- POA Personnel assigned to EOC on Rotation List
- Open POD Med Distribution Planning

### **Community Risk Reduction**

- Submitted the State Homeland Security Grant and requested \$138,000 to replace the ballistic protective vests that are on the apparatus

### **Risk assessment**

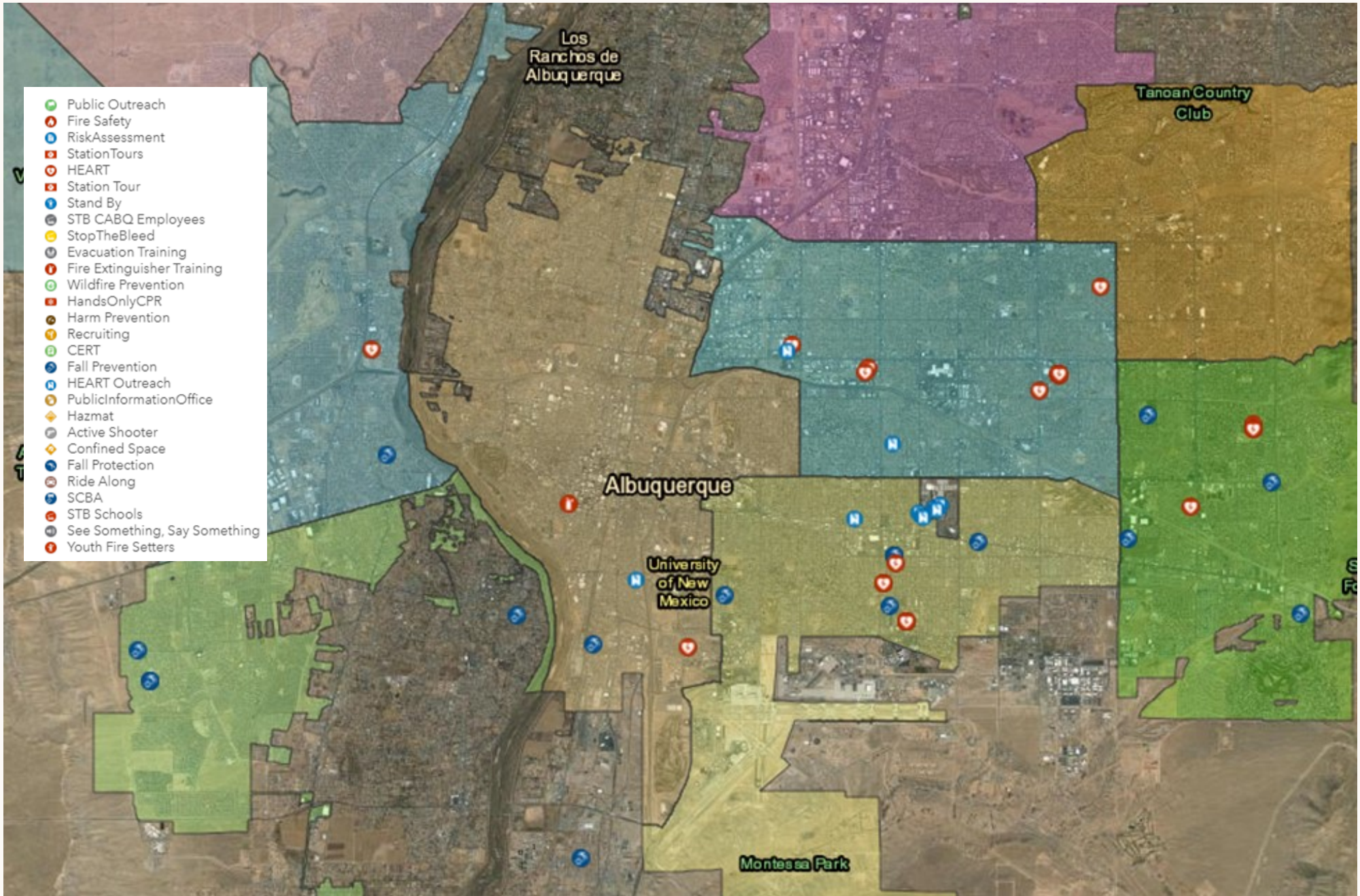
- We had 5 assessments and 200 people assessed which included:
  - \* 3 COA Libraries
  - \* COA office building
  - \* Enlance Comunitario, which is a social justice organization



**AFR cadets from the 96th class participated in the 2020 9/11 Memorial Ceremony led by Training Academy Capt. Will McMullen.**

# AFR DIVISION UPDATES

## COMMUNITY RISK REDUCTION PROGRAMS CITY WIDE MAP SEPTEMBER 2020



## TRAINING AND COMMUNICATIONS

### TECH SERVICES DIVISION

- Tech Services refreshed the PCs at Station 1 and a portion of the Academy Staff. We will continue to refresh computers in both the support divisions and the field
- Tech Services is still in the process of sending all MDTs back to Panasonic to address ongoing issues. The latest fix that we have implemented has been performing well on our commonly troubled units. Please continue to contact Tech Services regarding issues
- Tech Services has received concerns regarding the battery life of the MDTs, especially during extended calls. We are addressing this with Panasonic and will replace the batteries on an as-needed basis
- Tech Services assisted the Academy Staff with the install of the new Virtual Reality equipment for future EMS training
- Tech Services has seen an increase in broken tabs that hold the lapel mics on the portable radios. Please be cautious when removing the lapel mics from the radio

### ALARM ROOM

- 75,510 priority responses created January 1, 2020 – September 30, 2020
- 16,048 total incoming calls process by Alarm for the month
- 8,306 emergency calls received
- 7,742 non-emergency calls
- 5,050 incident dispatch reduction for the same period last year
- 911 calls answered in an average of 5 seconds
- AFR Dispatch Center has been pre-screening 911 calls for Coronavirus since March 2020
- Captain Marrufo posting Daily COVID-19 Flagged Addresses in Target Solutions
- New Training Lieutenant Luciani is implementing new training techniques and one-on-one discussions with the dispatchers.
- Driver Kyler Willoughby has been assigned to Alarm Room, D-Shift
- The Alarm Room Captain is continuing station visits on all three shifts disseminating information from the completed Alarm/Field Questionnaire. He has visited with thirty-six different stations over the past few weeks.

### TRAINING & PROFESSIONAL DEVELOPMENT

- Albuquerque Fire Rescue administers mandatory annual training for firefighting, emergency medical response, and specialized services. This training is required to maintain our ISO 1 classification, medical licensure, and other certifications. The diversity of this training and the number of personnel that AFR employs dictates a full training calendar throughout the year. The COVID pandemic and the associated social distancing necessary to limit the virus's spread prevent AFR from holding centralized training. Authorized instructors must administer this training. The pandemic has forced the Fire/EMS industry to pivot into remote learning almost entirely. AFR's previous platform to deliver decentralized training cannot fulfill the "in the seat" training requirements. We did not possess the infrastructure to facilitate these types of training sessions. However, AFR has received approval to purchase 24 interactive monitors, one for each Fire Station and Support Division, and build a mini-studio at the Fire Academy to help facilitate our required annual training remotely. The amount of CARES funding that was approved is \$176,000.
- 2019 -2020 Paramedic Class
  - \* UNM Paramedic Program
    - Three AFR members began online and will move to the 40-hr. shift in October.
  - \* CNM Paramedic Program
    - Seven members have met all pre-requisites and will continue in the selection process.
- Currently, 49 FF 2/C assigned to the Field
- 94th Cadet Class
  - \* 39 members completed their 11-month exam.
  - \* Scheduled to be off probation October 12.
- 95th Cadet Class
  - \* 30 members assigned to the field and completed their first quarterly assessment.
- 96<sup>th</sup> Cadet Class
  - \* 31 began on August 3, 2020.
  - \* 19 remain at the end of September.
  - \* Eight weeks completed.

*Continued on next page.*



# AFR DIVISION UPDATES

- 97<sup>th</sup> Cadet Class
  - \* Dates finalized
  - \* Enrollment January 4- February 28, 2021.
  - \* \$15,000 paramedic bonus.
  - \* Tentative start date August 2, 2021.
- 2020 EMS CE's/Re-licensure
  - \* Throughout September, the MTU covered around 56 hours of EMS Training.
  - \* The MTU training consisted of ECMO update, adult cardiac arrest management, and pediatric cardiac arrest protocol.
  - \* Completed MTU Schedule for delivering CPR training to all members renewing their license in 2021.
  - \* Recorded EMS CE training on the NM EMS Bureau website.
  - \* Created fingerprinting schedule for those renewing in 2021.
  - \* Completed 2021 Renewal checklist for members renewing.
  - \* Created and assigned three new online EMS CEs for the Department.
  - \* Started Step by Step instruction manual on how to input information into the new EMS Bureau Licensing Portal.
- 2020 Suppression Refresher
  - \* Day 1 – Suspended indefinitely.
- Professional Development/Facility Usage
  - \* Instructor I Course held the first week of September, 13 AFR members attended.
  - \* Hazmat Tech Course held the first week of September.
  - \* PEER Support Course held the first week of September.
  - \* FO II held the week of the 14<sup>th</sup>. 10 AFR members attended.
  - \* ROCO Fast Track course completed.
- Driver Certification
  - \* Eight members certified on the Engine.
  - \* Eight members certified on the Ladder.
- COVID-19
  - \* Maintain screening for COVID at the front desk.
  - \* Implemented isolation plan for cadets, admin, and academy.
- Promotional Process
  - \* 2021 Drivers Exam approved and will be announced in October.

## OPERATIONS

### HAZMAT

- AFR Hazardous Materials Coordinator conducted training with the APD

bomb squad on the new 908 monitors. The 908 monitors can identify various explosives, either as a single chemical or as part of a mixture. This device will be a great asset to AFR and APD.

- Completed Awareness training with State DOH for State employees.
- Completed Awareness and Operations training for the 95<sup>th</sup> cadet class.

### HTR

AFR assisted APD, BCSO, NMSAR with a search in the Sandia's for a local hiker who went missing.

- AFR Crews are seeing more injuries in the foothills over the last month with decreased daytime high temperatures.
- AFR HTR Task Force members completed their rope rescue and confined space refreshers, including the distribution of new rope rescue equipment to ensure compatibility with APD, REM, and Mountain Rescue for joint operations.
- Upcoming HTR training includes; vehicle extrication in October, trench rescue in November, and rope and confined space technician in December.

### WILDLAND

- AFR currently has twelve members from the Wildland Division deployed out of the State. Four members are in Oregon as part of a Rapid Extrication Module (REM). AFR has three resources as part of a New Mexico Task Force in California; they are currently assigned to the Glass Fire. The Task Force is improving fire lines, mitigating structures, and assisting with mop-up. This is the second deployment for the task force this month; AFR is humbled to provide much-needed assistance.



## EMERGENCY SERVICES

### HEART

- September is Fall Prevention Month. HEART participated in several classes throughout the month and taught two courses during Fall Prevention Week.
- HEART participated in Fall Prevention Fridays with the Department of Senior Affairs and presented the last class of the month *BE BRAVE with HEART: A Fall Recovery Plan*.
- *BE BRAVE with HEART: A Fall Recovery Plan* was also taught via Livestream at OASIS with approximately 35 participants.
- The Vial of Life program was introduced during both presentations, and HEART is working towards making this readily available.
- HEART is working towards hosting a Community Health Worker Certification class starting in October. This course will include AFR personnel and personnel from outside agencies.
- Lt. Gray and Lt. Sargent continue to train with Assistance Dogs of the West. The AFR Crisis Response Canine, named Wrigley, is projected to join the HEART Program in November 2020.
- HEART continues to help support the NMDOH in COVID-19 testing operations for the community.
- Captain Jimmy Melek was promoted to Battalion Chief in September. During his time leading the HEART team, many positive changes and new programs were added to the team. The EMS Division will miss having BC Melek leading the team and want to thank him for his hard work and dedication to the HEART Division and our community.

### PHARMACY

- Cyano kits were placed on the BC vehicles. This allows for this crucial treatment to be more readily available for victims rescued from fire incidents.
- Rescue 5 is testing a new bag to determine if it would be a better replacement for the current trauma bags.
- Pharmacy staff is working with EMS Leadership on decisions related to end of life issues for the Lifepack 15 monitors, as well as N95 and surgical mask purchasing issues.
- The staff continues to track PPE related to COVID-19.

### RECORDS MANAGEMENT

- Lt. Gallagher has completed clearing all the Arson Module errors for all of 2019. All of the 2019 NFIRS data has been uploaded and accepted by the State. He is working on 2020 through April about 7,000 calls a month (28,000 total).
- RMS Monthly Trainings
- September "System Improvements" created by Lt. Martinez
- Updating reports for Missing EMS, EMS Validation, and NFIRS Validation and creating a step-by-step flow chart to show field units how to run "End of Shift Report" before getting off shift. This would hopefully alleviate the need to send out the weekly incomplete email.
- NFIRS Exports- Completed for September
- NMSTARS Exports- Completed for September
- Fire Cares- No Issues

### QUALITY ASSURANCE

- QA Officers are noticing a trend of cardiac arrest in young people secondary to overdose. EMS Leadership met with APD Narcotics to work on efforts to collaborate to better address opiate education in the community.
- Several new training and podcasts were completed.
- The 78 unit is carrying a new piece of equipment to test on cardiac arrest calls called the Nonin cerebral pulse ox. This piece of equipment may be another tool to help better assess patients during cardiac arrest.

### EMERGENCY SERVICES DIVISION PROJECTS

- The Emergency Services Division continues to manage COVID-19 Guidelines for AFR. This also includes managing exposures and contact tracing when there are positives.
- DC Jaramillo and BC Ortiz are assisting with planning the City's new department, Albuquerque Community Safety (ACS).
- BC Ortiz is serving as ESF-8 (Emergency Services) for the EOC.
- DC Emily Jaramillo presented a pediatric behavioral health transport proposal to the MHRAC. The proposal was well-received, and APD wrote a special order. This special order would allow for AFR transport on behavioral health calls for children ages 12 and under in place of an APD unit. The next step before this becomes operational is for the DOJ monitor to approve of the special order. *Continued on next page.*

# AFR DIVISION UPDATES

## AFR MEDICAL DIRECTOR

- She is working closely with AFR Administration as an advisor for COVID-19 procedures.
- Continued work on 2020 EMS CEs and podcasts.
- Presented at the Virtual EMS World Expo.

## PLANNING & LOGISTICS

### FACILITIES UPDATE

- Station 14 - built a workbench for the bay.
- Station 14, 17, and 19 – painted interior doors and areas in need.
- Station 13
  - \* Drive pad repairs complete.
  - \* Started the south parking lot project.
- Station 4 – drive pad repairs completed.
- Station 17 – drive pad project completed.
- Station 16 – concrete pad, plumbing, and walls complete for the new addition on the apparatus bay's north side.
- Station 6
  - \* The bathroom remodel project is ongoing. The first bathroom is almost complete. We installed the kitchen backsplash, a new oven and vent system

### CIP WORK ORDERS

<u>78</u>	- Total CIP Check It requests
<u>11</u>	- Reviewed Requests/Reported to CIP
<u>26</u>	- Reported to DMD/
<u>9</u>	- In Process
<u>35</u>	- Completed requests

### NEW EQUIPMENT

- New bunker bags and respiratory equipment were delivered to members.
- We issued Station DECON equipment to Battalion Headquarter Fire Stations: Electrostatic Sprayers and Greco Sprayers.
- Purchased the following:
  - \* Household Items for New Station 9.
  - \* Additional hose for upcoming hose and ladder testing.
  - \* Reciprocating saws and angle grinders.

- Planning for the following purchases:
  - \* Additional cascade systems.
  - \* New SCBAs for the entire department.
- Submitted Job Discretion for PPE Tech
- We are incorporating Bunker Gear management into CheckIt.
- Ongoing Logistics CheckIt processing.

### EQUIPMENT REPAIRS

- Fire extinguishers.
- 2 TIC's
- Hurst equipment

### SCBA SERVICE REQUESTS

- SCBA/Cascade repair requests on check it: 23 (21 complete)



*Custom made workbenches made by members of the Logistics Division.*

# AFR DIVISION UPDATES

## NEW APPARATUS

- Two new Rescues placed in service (R3 and R9)
- Ladder 13 & 21 final inspections were completed at the factory.
- Squad 1 is still in production and is expected in late November.
- 5 Ferrara Engines ordered.– Expected October 2020
- REM-2 is ready for service, REM-2 Trailer up-fits pending
- HUD E19- Ferrara Ordered
- HUD R11- Braun- Ordered
- R21 Remount Ordered
- Brush 16 Specs complete, awaiting State funding
- Squad 3, awaiting State funding

## FLEET REPAIRS THIS MONTH

- Check-It Tickets for Sept 2020
  - \* Total 221
  - \* Open 161
  - \* Closed 59
- Work Order Turnaround Report:
  - \* 123 (60% being closed within 24hrs)
- PM Compliance Report
  - \* 39 PM's Completed
- After Hours Call Outs
  - \* 9 (7 repaired, 2 spared out)



*New AFR ladders pose for a picture in front of Lambeau Field before they make the trip home from the manufacturing plant.*

**FIRE CHIEF** PAUL W. DOW

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